

Australian Advocacy Alliance™

Privacy Policy

1. Australian Advocacy Alliance respects the privacy of all Website users and is committed to protecting it.
2. Australian Advocacy Alliance deals with information privacy in accordance with the *Privacy Act 1988* (Cth).
3. Australian Advocacy Alliance may collect personal information, including addresses, when you register to use the Website or communicate via email.
4. Australian Advocacy Alliance may also, at times, collect information regarding your use of the Website and survey information.
5. The information collected is used for the following purposes:
 - a) to improve the content of the Website;
 - b) to customise the content and layout of the Website for an individual user;
 - and
 - c) to contact users for marketing purposes.
6. In order to offer and provide optimum and personalised services, Australian Advocacy Alliance uses cookies to store and sometimes track information about you.
7. Cookies are small pieces of data stored on the web browser on your computer. Accordingly Australian Advocacy Alliance's web server may:
 - a) store one or more cookies in your browser;
 - b) request your browser to transmit this data back to the web server; or
 - c) request your browser to transmit a cookie that has been stored on your browser by another site within the same internet domain. For example, Australian Advocacy Alliance's servers may retrieve a cookie set by our web server.
8. Australian Advocacy Alliance's Website may store cookies on your web-browser in order to improve the services you receive on subsequent visits to this Website.
9. By using cookies, Australian Advocacy Alliance can track information about visitors' activities and the use of our Website so that we provide a more customised service. Most web browsers can be configured to notify a user when a cookie is received, allowing you to either accept or reject it. You may also inspect and remove the cookies stored by your web browser.

10. If you disable the use of cookies on your web browser or remove or reject specific cookies from Australian Advocacy Alliance's Website, then you may not be able to gain access to all of the Services or other important content available on this Website.
11. You can request access to the information Australian Advocacy Alliance has collected from you if you have any concerns about the accuracy or extent of that information.
12. If your personal information is out of date or incorrect, you may inform Australian Advocacy Alliance of this in writing and we will correct it for you. In the unlikely event that we disagree about the accuracy of the information and are unable to change it, you may provide us with a statement indicating that you dispute its accuracy and we will associate the statement with your information in such a manner that it will be brought to the attention of each person who subsequently uses the information.
13. When you register to use the Website you will automatically receive communications from Australian Advocacy Alliance.
14. If you do not want to receive communications from Australian Advocacy Alliance, you can opt out by emailing opt-out@australianadvocacyalliance.com.au.
15. Australian Advocacy Alliance reserves the right to modify all or some of this Privacy Policy at any time without notice.
16. If Australian Advocacy Alliance changes the Privacy Policy, a notice will be posted on the Website so its users are aware of what information Australian Advocacy Alliance collects, how Australian Advocacy Alliance uses it, and under what circumstances, if any, Australian Advocacy Alliance discloses it.
17. Australian Advocacy Alliance will use information only in accordance with this privacy policy unless explicit authorisation has been received from the appropriate user(s) to do otherwise.
18. If you are not satisfied with how Australian Advocacy Alliance handles your personal information, you can lodge a complaint in writing with the Australian Advocacy Alliance. Your complaint will be treated confidentially. Australian Advocacy Alliance will contact you within 14 days to discuss your concerns and outline options regarding how they may be resolved.

19. If you are not happy with how Australian Advocacy Alliance has resolved your complaint, you are entitled to lodge a complaint with the Federal Privacy Commissioner. Be aware, however, under the Privacy Act, a complaint can be lodged with the Commissioner only if you have first lodged your complaint with Australian Advocacy Alliance. Information about how to lodge a complaint with the Commissioner is available from the Commissioner's website at www.privacy.gov.au or by ringing the Commissioner's information line on 1300 363 992.
20. You may request for your information to be deleted at any time by emailing Australian Advocacy Alliance. Once your details are deleted, they will be stored in an archives database for 90 days in case Australian Advocacy Alliance needs to retrieve the information for any reason.
21. If you have any questions about this Privacy Policy, the practices of this Website or would like further details about your records, please send an email to info@australianadvocacyalliance.com.au.